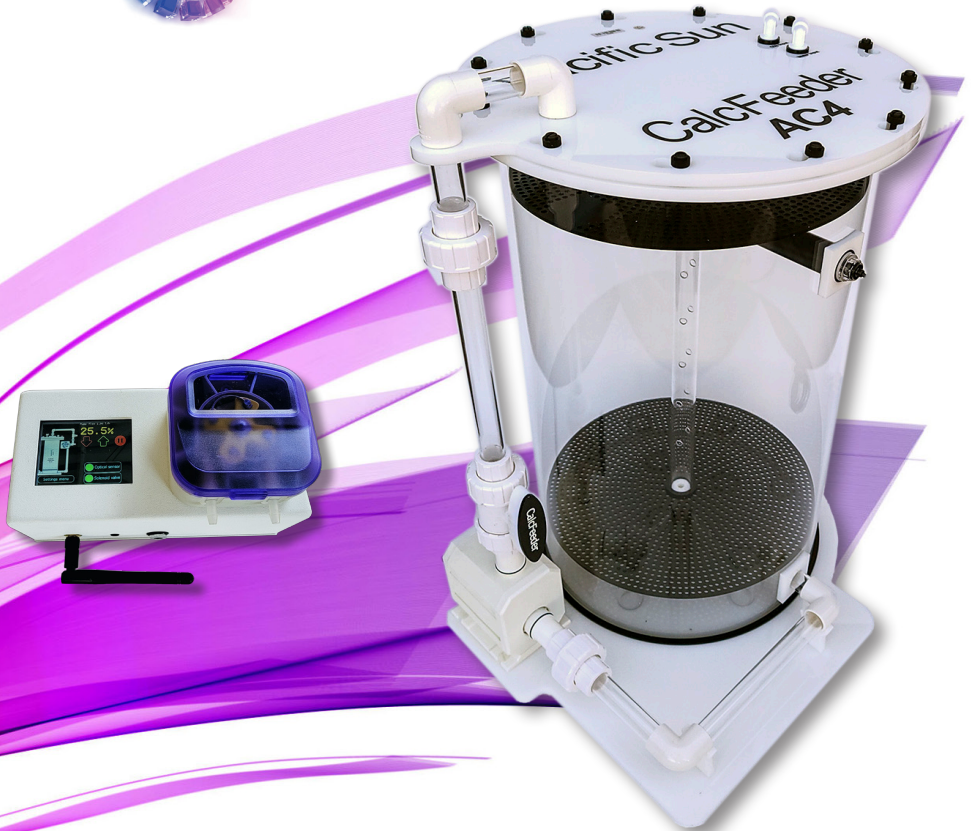




Pacific Sun



CalcFeeder PRO

Calcium Reactor

with stepper motor feeding pump

User Manual

ver. 3.0

www.Pacific-Sun.eu



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1. Introduction

Dear Customer,

Thank you for purchasing the Pacific Sun CalcFeeder PRO calcium reactor v.3.

With the purchase of this unit, you have selected a top quality product. It has been specifically designed for aquaristic purposes and has been tested by experts. With this unit, you are able to adjust the calcium level as well as the carbonate hardness in your seawater tank simply and efficiently in order to achieve optimum levels.

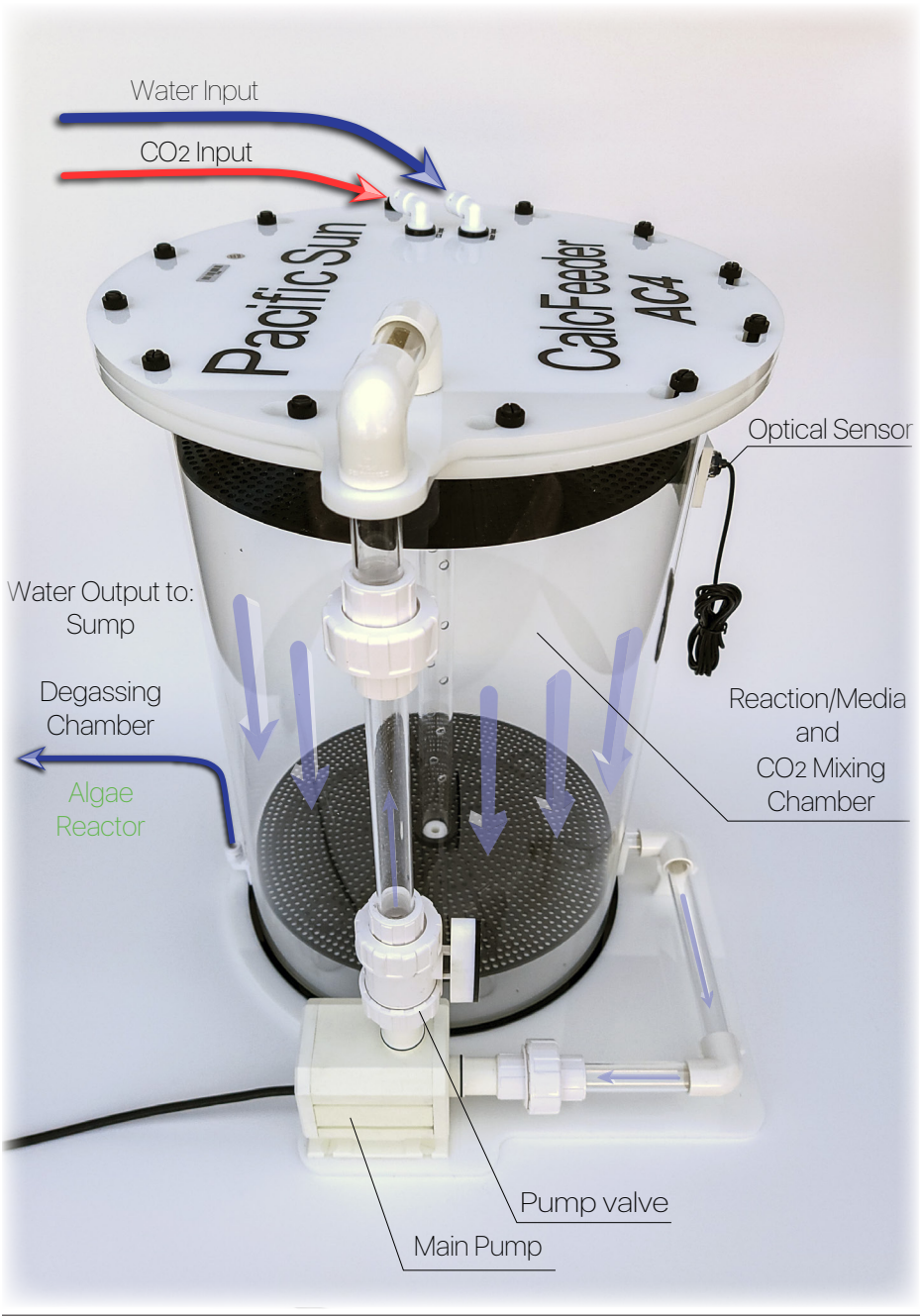
For best results, please read through this instruction manual before installing the reactor on your system.

During or after installation, please do not hesitate to contact our technical support team at service@pacific-sun.eu if you have any questions about your new calcium reactor.

2. Technical data

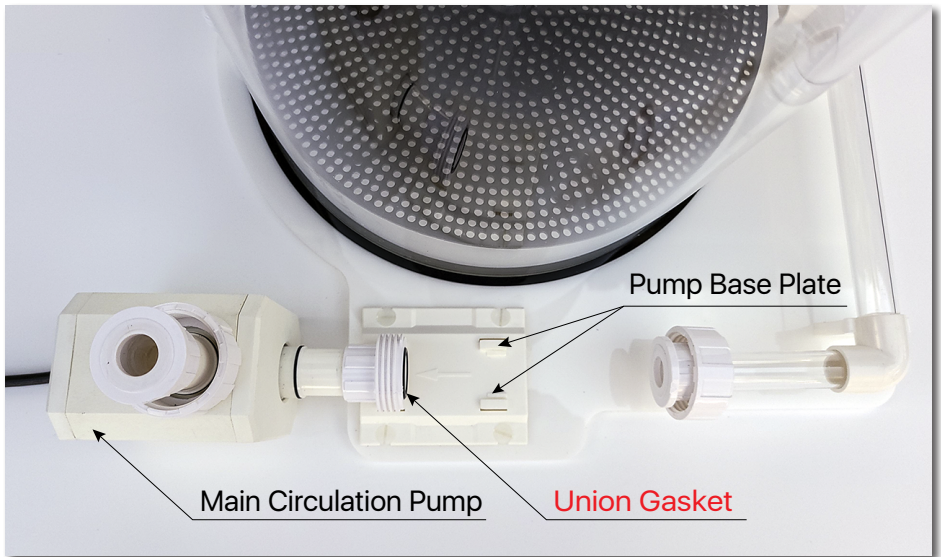
| CalcFeeder Model | Media Chamber Diameter | Dimensions (WxDxH)mm (WxDxH)inch | Media Capacity | For Aquariums |
|------------------|---------------------------|---|-----------------|------------------|
| AC Mini | Ø130mm Ø5-1/8 inch | 260x240x550 10-1/4x9-7/16x21-5/8 | 6 liters/6 kg | up to 600 liters |
| AC1 PRO | Ø150 mm Ø5-15/16 inch | 280x250x550 11-1/32x9-13/16x21-5/8 | 7 liters/7 kg | up to 800 liters |
| AC2 PRO | Ø200 mm Ø7-7/8 inch | 340x300x550 13-3/8x11-13/16x21-5/8 | 12 liters/12 kg | 300-1400 liters |
| AC3 PRO | Ø250 mm Ø9-13/16 inch | 390x360x580 15-3/8x14-3/16x22-13/16 | 20 liters/20 kg | 500-2500 liters |
| AC4 PRO | Ø300 mm Ø11-13/16 inch | 440x410x580 17-5/16x16-1/8x22-13/16 | 29 liters/29 kg | 800-4000 liters |

3. CalcFeeder Main Unit

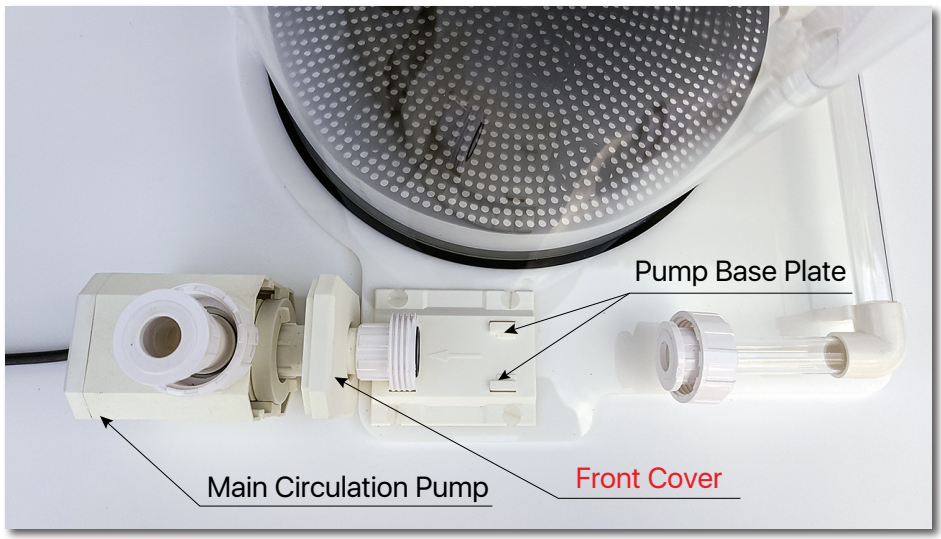


4. Main Pump Installation and Setup

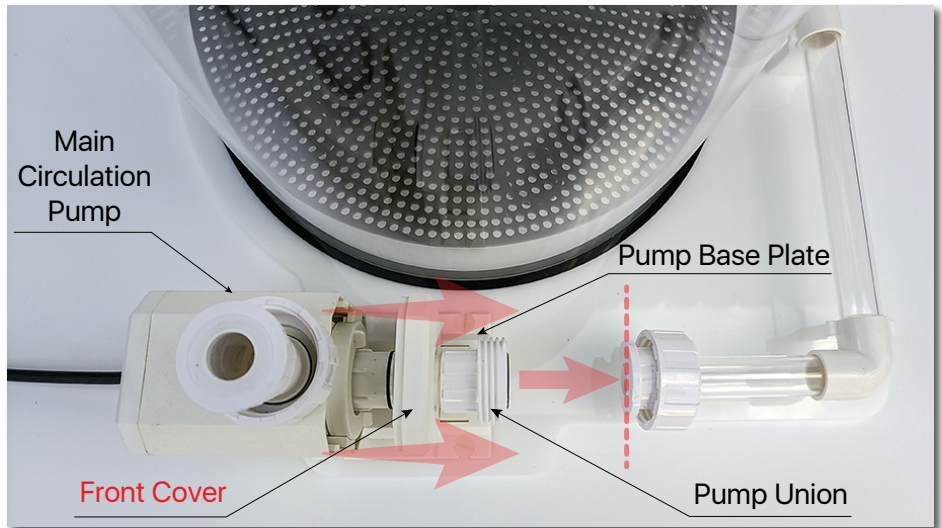
1. Position Main Circulation Pump close to the reactor and Pump Base Plate. **Make sure** that the front pump **Union Gasket** is in place and secure.



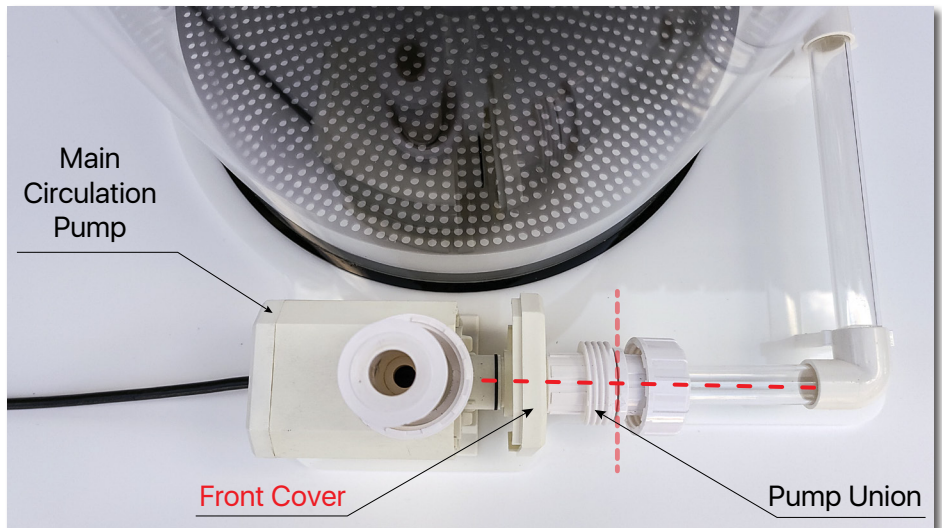
2. Carefully take out (slide-out) the **Front Cover** from the Main Circulation Pump. Do **NOT** use any tools. The **Front Cover** should be able to slide out by using just hands.



3. Carefully position and start inserting the Main Circulation Pump into the Pump Base Plate.



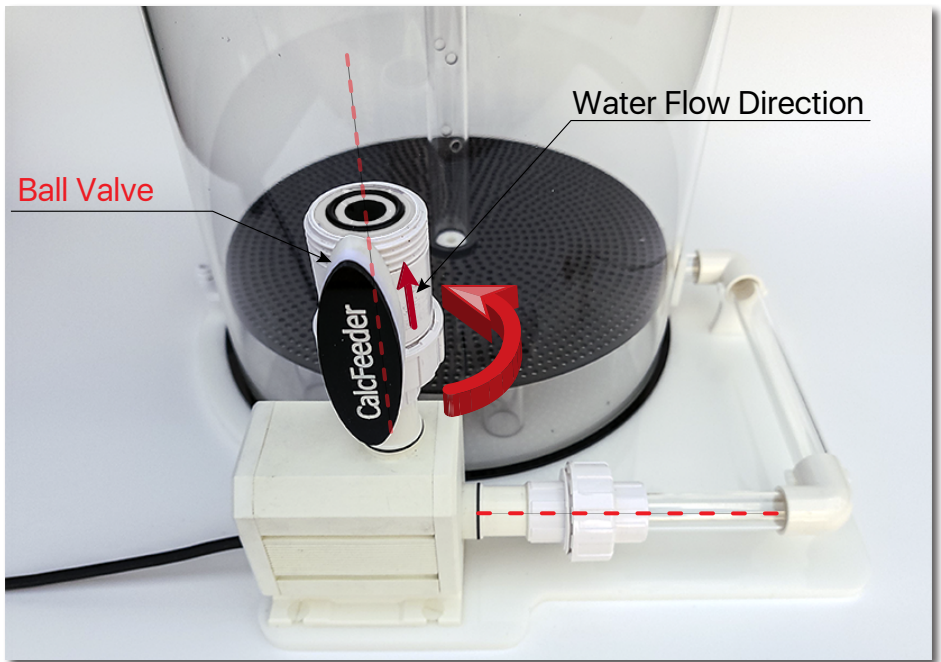
4. Carefully insert the Main Circulation Pump into the Pump Base Plate until the front Pump Union will **touch** the other Union side of the **Reaction/Media Chamber water output** union end.



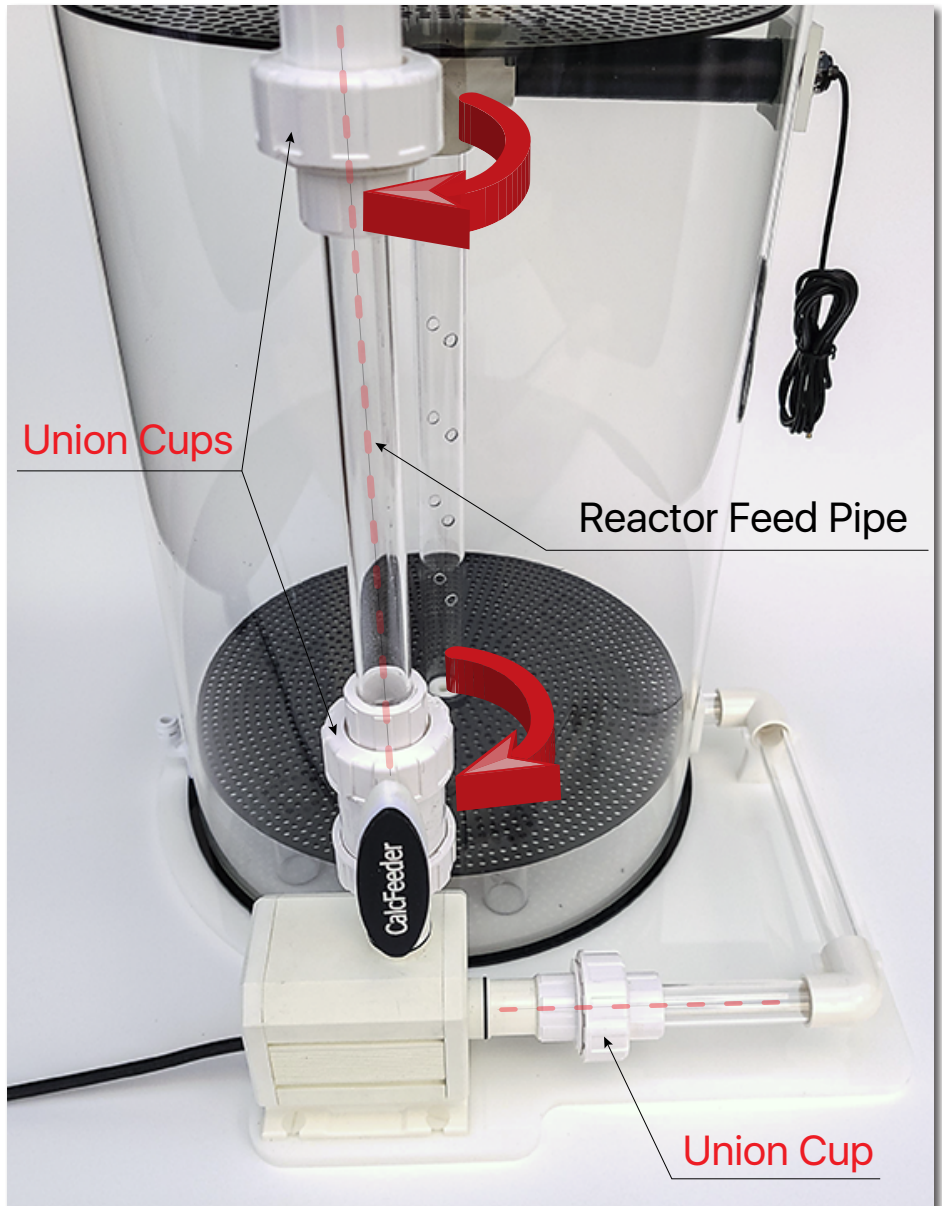
5. Mount back the Front Cover on the Main Circulation Pump **slowly and carefully** screw in the Union Cup.



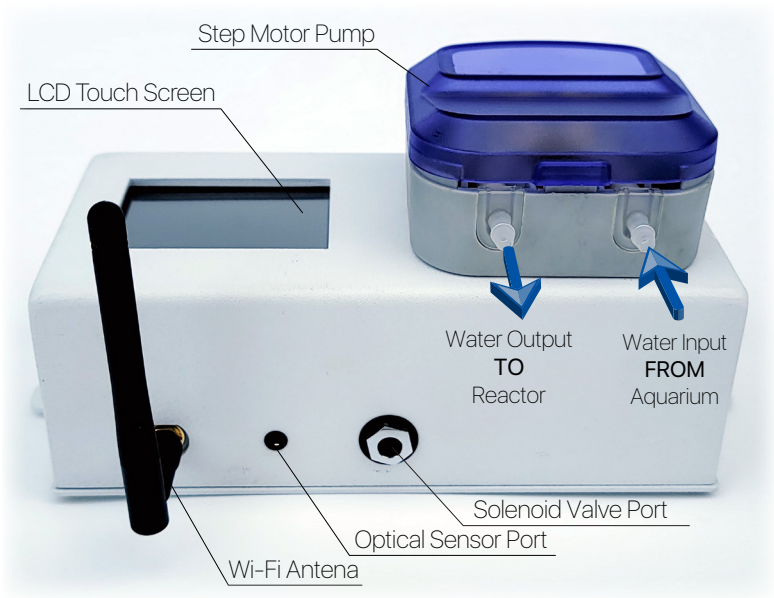
6. Mount the **Ball Valve** - Main Pump output. **Make sure** the small arrow on the **Ball Valve** is showing the correct water flow direction like in the picture. Also, **make sure** that both **Ball Valve Gaskets** are in place and secure.



7. Slowly and carefully screw in all three Union Cups. Make sure that the connections are tight. Tighten the Unions Cups if necessary, but do not use excessive force as this can create too much force on the PVC connections and cause leaks later on.



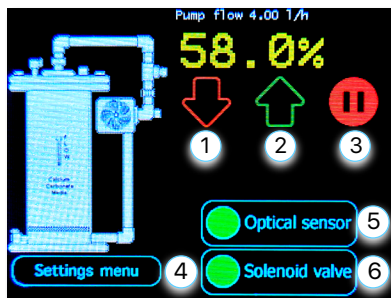
5. CalcFeeder PRO Controller



The Controller unit was designed to work with CalcFeeder PRO calcium reactor but can be used also as a very precise feeding pump for any other Calcium Reactor brand (require turning the **"Standalone"** mode to **ON**).

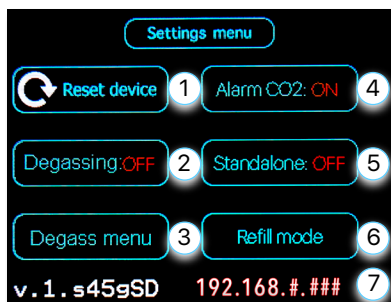
The CalcFeeder PRO controller is equipped with an ultra-precise Stepper Motor pump with four rollers. Built-in LCD touch-screen allows for very easy flow adjustments and controller operations. The Controller firmware updates can be performed by the internal USB port.

5.1. Controller Touch-Screen Operations



Main screen

- ① **Decreasing** flow effluent button.
- ② **Increasing** flow effluent button.
- ③ Dosing pump **"Pause"** button.
- ④ **"Settings menu"** button.
- ⑤ Optical sensor status indicator.
- ⑥ Solenoid valve status indicator.



Settings menu

- ① Reset controller button.
- ② ON/OFF automatic **"Degassing"** button.
- ③ Automatic **"Degassing menu"** settings button.
- ④ ON/OFF automatic **"Alarm CO2"** tank button.
- ⑤ ON/OFF **"Standalone"** working mode button (when turn ON pump is running without connected optical sensor).
- ⑥ Reactor water **refill manual mode** enable button.
- ⑦ WiFi IP address when connected to the network



Degass Menu

- ① Manual enable **degassing** button.
- ② Degassing setting **once per week**.
- ③ Degassing setting **twice per week**.
- ④ Degassing setting **every day**.
- ⑤ Degass Menu **Exit** button.

15.000

Pump cycles

Degassin mode started
please wait

Manual degassing screen

The controller **pump work cycles** are counted in the upper left corner. The degassing process takes **200** cycles.

Reactor manual water refills screen

Continue refill till
reactor will be full.

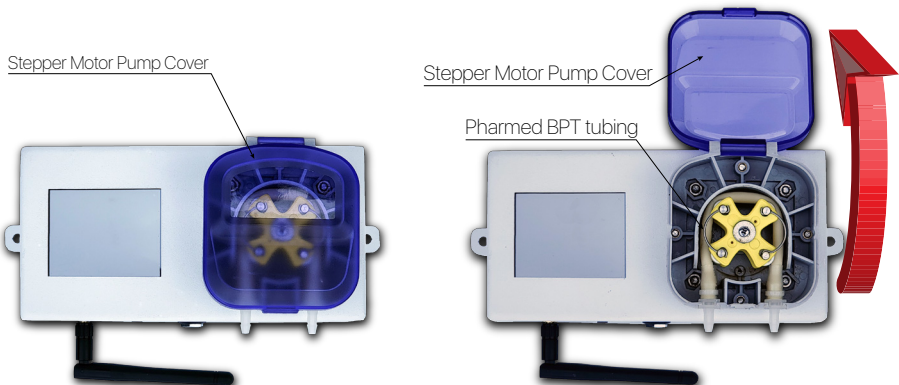
Turn off refill mode

In order to Turn OFF the refilling process, press and hold the „**Turn off refill mode**“ button for **3** seconds.

5.2. Controller Maintenance

Stepper motor allows for heavy-duty work **24/7** without any limits. The controller allows setting the rate at which calcium and carbonate are dosed in the tank from **100 ml/h to 7200 ml/h**.

Please remember about regular tubing inspections and maintenance. Used Pharmed BPT tubing has an **MTBF (Mean Time Before Failure)** of an average of **2000 hours** and needs to be replaced after that time. Regular lubrication by using silicone grease will extend tubing lifespan and protect the device against leaking and damage.



6. Original Package with CalcFeeder PRO includes

- 1) Calcium reactor with Main Circulation Pump and Optical Sensor assembled in the reactor body (Mixing Chamber).
- 2) CalcFeeder PRO Controller with stepper motor dosing pump and internal computer for CO₂ Solenoid Valve and Optical Sensor control.
- 3) Solenoid valve: 12V with 6.3mm plug.
- 4) Power supply for CalcFeeder PRO controller.
- 5) Connection tubings.
- 6) Two tubing holders for input/output tubings (input/output water).
- 7) The Key-tool for the optical sensor assembly.

7. Additional Items Required for Reactor Setup

The following items are required to install, operate and tune the CalcFeeder Calcium Reactor:

- 1) Medium/Large grain reactor media (we recommend CaribSea ARM Coarse or Two Little Fishies ReBorn).
- 2) CO₂ system complete with tank, regulator, and needle valve.
- 3) Calcium and Alkalinity test kits.
- 4) Additional Degassing Column (NOT included in the regular package):
 - **DC-1** dedicated for Calcium Reactors models **AC1/AC2**.
 - **DC-2** dedicated for Calcium Reactors models **AC3/AC4**.

8. Calcium Reactor Placement

Place the Calcium Reactor as **close to your sump and CO₂ tank as possible**. The longer the tube length the longer it will take for adjustments to take effect. This makes adjusting a calcium reactor more difficult.

9. How Calcium Reactors Work

It's very important to maintain the proper amounts of calcium and alkalinity in a reef tank. Both can be quickly depleted by growing organisms, and need to be supplemented in order to maintain levels equivalent to natural seawater. A calcium carbonate reactor is an easiest and most accurate method of maintaining calcium and alkalinity.

A calcium reactor works by dissolving small amounts of solid calcium carbonate media into liquid form, which is then dosed back to the tank. The concentrated liquid that is added back to the tank contains the correct ratio of calcium to alkalinity, which is essential to maintain the proper balance of water chemistry. Unlike most additives or kalkwasser, a properly functioning calcium reactor should maintain the appropriate balance between calcium and alkalinity over the long term.

The reactor is filled with calcium carbonate media (such as reef sand, shells, ready to use media like ARM from CaribSea or ReBorn from Two Little Fishies), and saltwater. We recommend a grain size of **8-10mm** or greater (**12-15mm**) as this creates a better flow and will avoid partial compression of the granules at the bottom of the reactor. The following picture is showing two examples of the calcium reactor media.



Comparison between CaribSea ARM Coarse and Two Little Fishies ReBorn Calcium Reactor Media

A small amount of carbon dioxide is added to the water inside the reactor, which lowers the pH to a range of **6.5-6.8**. At such a low pH, the calcium carbonate aragonite media begins to dissolve, thereby releasing the calcium and alkalinity ions so that they can be dosed back to the aquarium. This solution is very concentrated, so only a small amount of liquid, or effluent, needs to be dripped back to the aquarium.

Acceptable Range for Calcium and Alkalinity

4.0 meq/L (7-11 dKH) Alkalinity and 375-450 ppm Calcium

Do not proceed if your results fall outside this range!

Over time, both the calcium media and carbon dioxide gas will become depleted.

The rate of calcium reactor media consumption will depend on your aquarium's calcium demand, but in most cases, you can expect the reactor to work for several months without any major maintenance.

It is important to periodically check the CO₂ input rate (measured in bubbles per minute) and the effluent drip rate, to make sure that everything is flowing smoothly. Also, it is critical that you test your aquarium's calcium and alkalinity levels with a reliable test kit on a regular basis.

10. CalcFeeder PRO Connections and Start-up

10.1. Tubing preparation and installation

When cutting connection tubing, make sure that the tubing cut is very clean with no nicks that can cause leaks, without any deformation in the tubing and the cut is 90°.

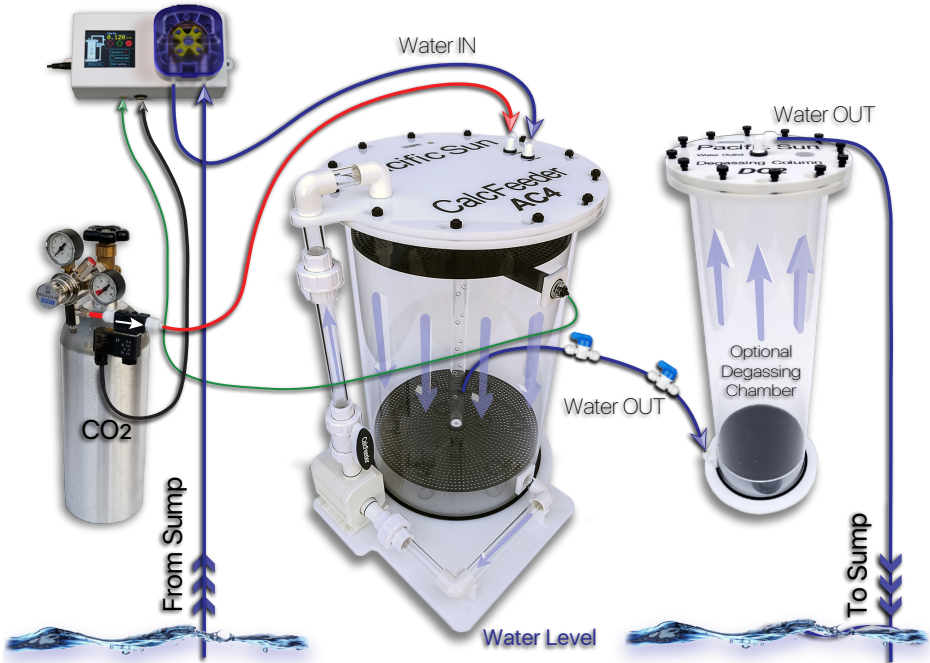


To secure all connections it's highly recommended to use one of the following Connector Locking Clips. They keep the tubing release from getting pushed in by accident.

Push connect fittings need the tubing to go in straight or a leak may be possible. Tube clips keep the collet on the fitting locked out to hold the tube into the fitting to help prevent leaks. Anytime you have a tight bend going into a fitting we highly recommend tubing clips for safety.



10.2. Connections and placement



CalcFeeder PRO - Complete Setup



CalcFeeder PRO and Degassing Column - Top View with Labels

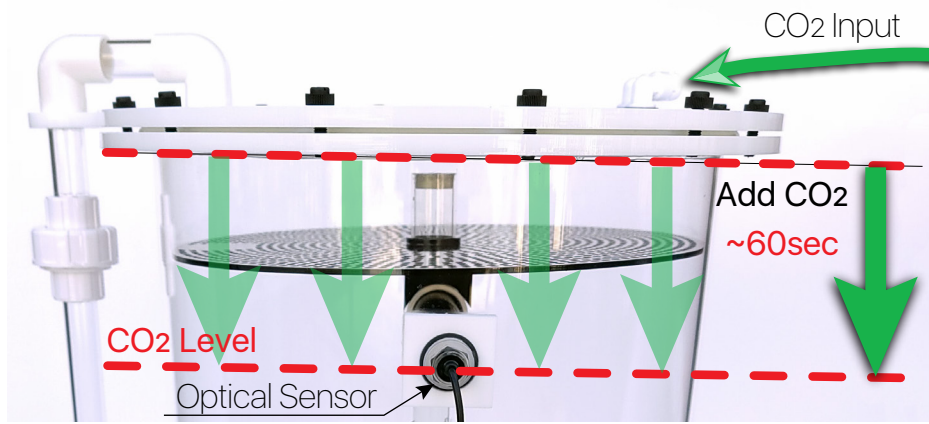
10.3. Preparation for start-up

- 1) Remove the top covers from both reactor columns (**Mixing** and **Reaction/Media Chamber**).
- 2) Flush the main reactor columns and pour calcium reactor media into the Reaction, main chamber maximum up to **20mm (~1.5")** below the tube that combines both chambers of the reactor (**Mixing** and **Reaction/Media** chambers).
- 3) Flood the **CO2 Mixing Column** with aquarium water to completely remove the air and close the cover of the Mixing Column (with floss net or bio-balls).
- 4) Make sure that the **Mixing Column** gasket is in place and secure. Tighten the **Mixing Column** bolts to make a leak-proof seal. Tighten the **opposite** bolts alternately to distribute the closing load evenly.
- 5) Pour aquarium water into the column with calcium media to the very top of the **Reaction/Media Column**.
- 6) Make sure that the **Reaction/Media Column** gasket is in place. Carefully close the cover of the calcium media Reaction Column and tighten the bolts alternately.
- 7) Connect the **CalcFeeder PRO controller**. Do not connect the Solenoid Valve at this stage.
- 8) Start the **Main Circulation Pump** (white, fastened to the reactor's base). Water will start to circulate in the reactor's circuit (through **Reaction/Media** and **CO2 Mixing Chambers**).
- 9) Start the CalcFeeder PRO controller and run the "**Refill Mode**" to remove air residues present under the cover of the reactor's main column.
- 10) Connect the **Solenoid Valve** to the **CO2 Cylinder** (equipped with a pressure gauge and precise CO2 outflow regulator).



Important!

We recommend setting the cylinder pressure such that the CO2 feed at the regulator output is about 5-10 bubbles per second. We suggest filling in the CO2 Mixing Chamber with the CO2 gas from the **Top** to the **Optical Sensor level** within **~60** seconds, but no longer than that time.

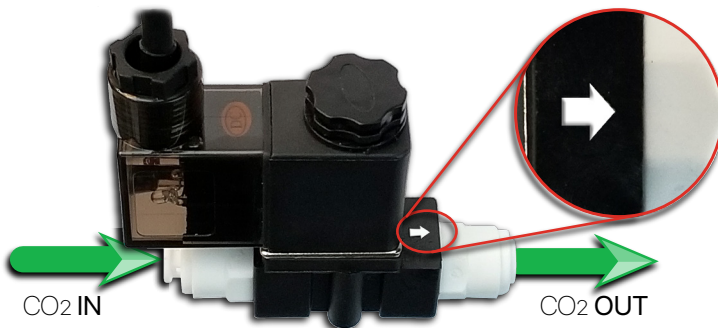




Important!

You need to wait a few minutes (if regulator output is set for about 5-10 bubbles per second) for reaching the proper CO₂ level in the mixing chamber. If during regular use, the Optical Sensor does not read CO₂ and the screen controller displays an ERROR - simply restart it (disconnect for a few seconds from the power supply and connect again). Repeat this procedure until the sensor is able to read the proper carbon dioxide level and the dosing pump activates (optical sensor status will illuminate **GREEN**).

- 11) After setting the correct gas pressure, connect the CO₂ Solenoid Valve (supplied with the reactor) observing the correct **gas flow direction** from the cylinder to the reactor as indicated by a **small arrow** on the solenoid valve housing. See the following picture:



- 12) Make sure the connections are tight, re-tighten the connectors if necessary but do not use excessive force as this can damage them.
- 13) Connect the solenoid valve to the **Mixing Column** connector with the label "**CO₂ Input**".
- 14) Connect the hose from **CalcFeeder PRO controller** to the **Mixing Column** connector with the label "**Water Input**".
- 15) The hose supplying water to the metering pump should be fastened in a dedicated holder.
- 16) Route the "**Water Output**" from the reactor (**Reaction/Media Column**) back to the sump or to the optional DC-1 or DC-2 degassing column (bottom connector on the column).



Important!

The hose end coming out from the reactor or from degassing column DC-1 or DC-2 has to be below the sump water level at all times. This will prevent pumping the air to the reactor.

10.4. Starting the Reactor

After making proper connections you can start your reactor. Proceed as follows:

- 1) Make sure CO₂ is connected and the valve is open (the solenoid valve should be disconnected from the controller and the controller should be disconnected from the power supply).
- 2) The main circulation pump should run and no air should be present in the reactor's column.
- 3) Connect the solenoid valve to the CalcFeeder PRO controller and plug in the optical sensor placed in the reactor's CO₂ **Mixing Column**.
- 4) Connect the power supply to the CalcFeeder PRO controller. After the preliminary test, the device is ready for operation. If there is no CO₂ in the reactor's column, the indicator light on the optical sensor will start to flash **RED**, and after a few seconds, the solenoid valve will open and supply CO₂ to the reactor's column.
- 5) After a few CO₂ feed cycles, it's level should be adequate which will be indicated by the optical sensor light on the LCD display (transitioning from **RED** to **GREEN**).
- 6) During the first dozen or so hours of reactor operation, the controller will feed CO₂ and start the solenoid valve rather often until the water in the reactor's column becomes sufficiently saturated with gas. Later the starts/stops of the solenoid valve will be much less frequent and will depend only on the amount of water supplied by the reactor to the filtration system in your aquarium.
- 7) In the first days of reactor operation set the CalcFeeder PRO controller metering pump flow to **100-200ml/h** and after that increase slowly according to your specific needs.
- 8) Upon **24** hours, re-check reflux pH. If it's too high, then CO₂ flow should be increased by 1-2 bubbles per second.



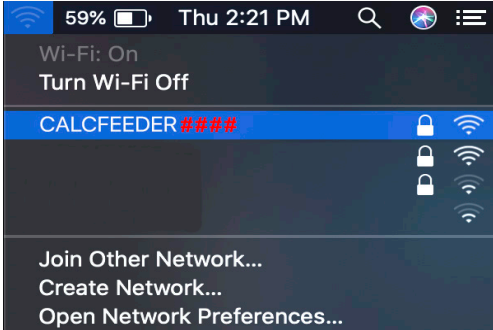

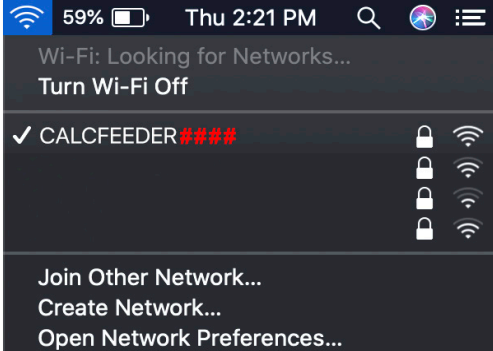
Important!

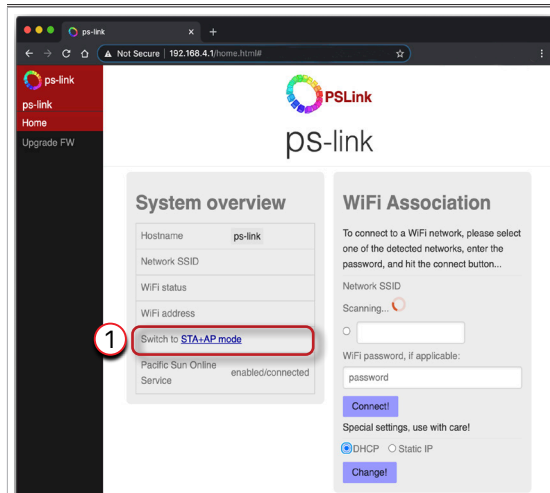
It's strongly recommended to run **Degassing Mode** a **minimum of twice per week** by using the CalcFeeder Pro controller.

If pH is **increasing** between degassing, then run **Degassing Mode every day**, which means then that the Calcium Reactor Media is releasing a lot of neutral gases that take space in the Mixing Chamber instead of CO₂.

11. Controller Wi-Fi Pacific Sun Cloud setup

11.1. Connecting Controller to your home Wi-Fi network

| | |
|---|--|
|  | <p>1 Connect power to CalcFeeder Controller.</p> <p>Find your CalcFeeder Controller on you Wi-Fi network list devices.</p> <p>Click Connect directly to the CalcFeeder Controller Wi-Fi Network.</p> |
|  | <p>2 Find a sticker on the CalcFeeder Controller with a Wi-Fi network password:</p> <p>CALC####</p> <p>Note: #### - it's your unique number</p> |
|  | <p>3 Enter your CALCFEEDER#### Wi-Fi network password.</p> <p>1 Next Click Join</p> |
|  | <p>4 Make sure you are connected to CALCFEEDER#### Hotspot.</p> <div data-bbox="655 1220 985 1420" style="border: 2px solid red; padding: 10px; text-align: center;"> <p>Connected</p> <p>Controller is ready for the PS Cloud setup</p> </div> |



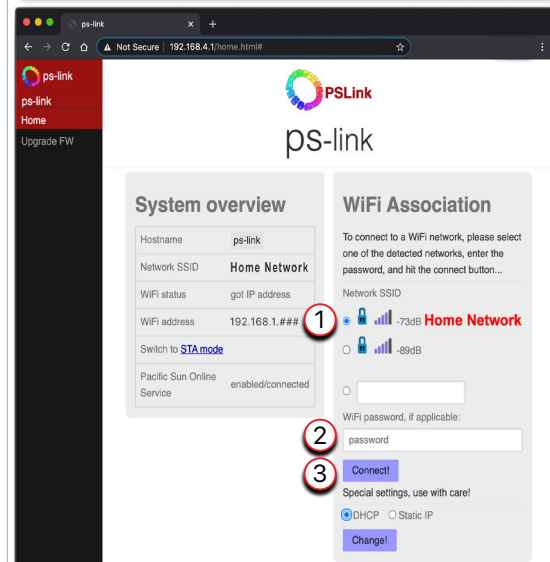
5 Open the **Controller WiFi network setup**.

Open your Internet Browser and type the **Controller WiFi network IP address 192.168.4.1** into the address field.

<http://192.168.4.1>

① Switch to **STA+AP mode**

Under **WiFi Association** you should see **Scanning** for available home Wi-Fi networks.



6 Connect Controller to **Home WiFi network**.

① Select your **Home WiFi network** under Network SSID.

② Type in your **Home WiFi network** password, if applicable.

③ Next Click: **Connect!**

After this step Controller will be available under your **Home WiFi network** usually with IP address format:

192.168.###

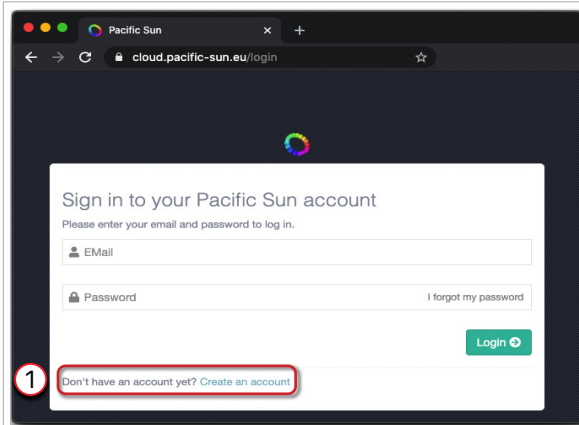


7 Restart Controller.

Power OFF and ON the Controller. **Disconnect** power and **Connect** back.

① On the controller "**Setting menu**" screen, see and take a note of the IP Address in a similar format.

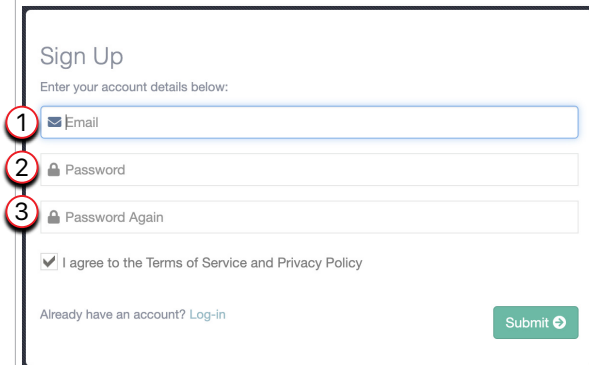
11.2. Adding Controller to Pacific Sun Cloud



- 1** Connect to **your home Wi-Fi internet network**, open Internet Browser, and go to the following address:

<https://cloud.pacific-sun.eu>

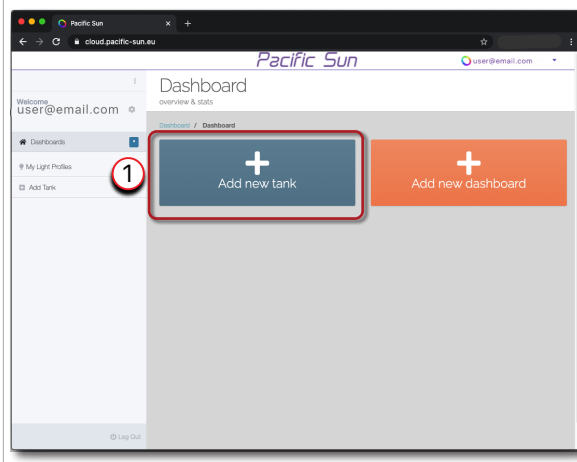
- 1** Click **Create an account**



- 2** Create **Cloud Pacific Sun account**.

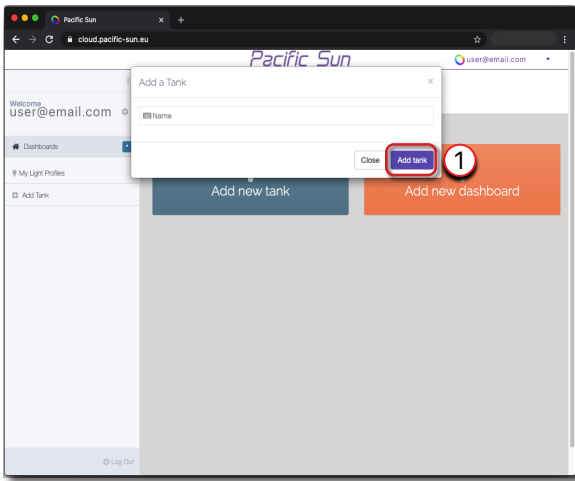
- 1** Enter **Email** address
2 Enter **Password**
3 Enter **Password Again**

Next Click **Submit**



- 3** After login, on the **Dashboards**:

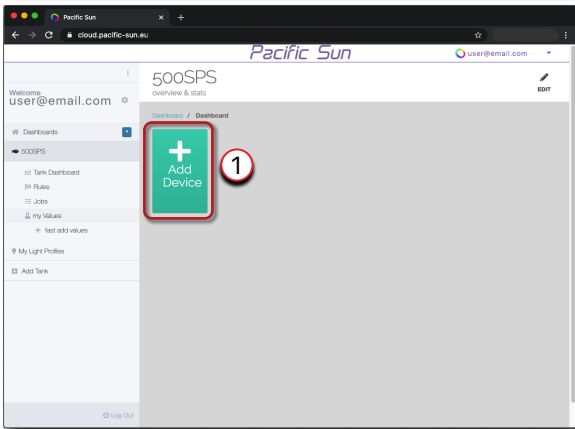
- 1** Click **Add new tank**



4 Add a Tank:

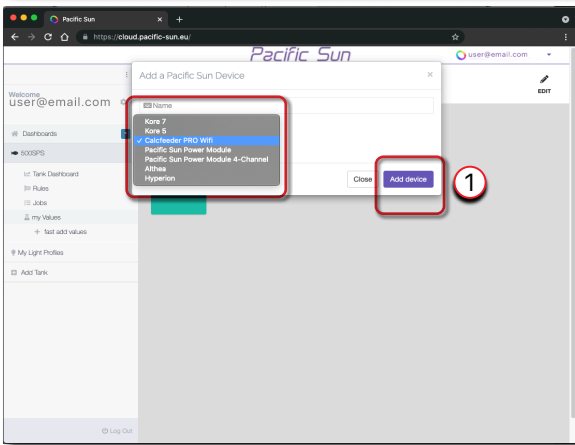
Type in your preferred **Name**

1 Click **Add tank**



5 Under your tank Name:

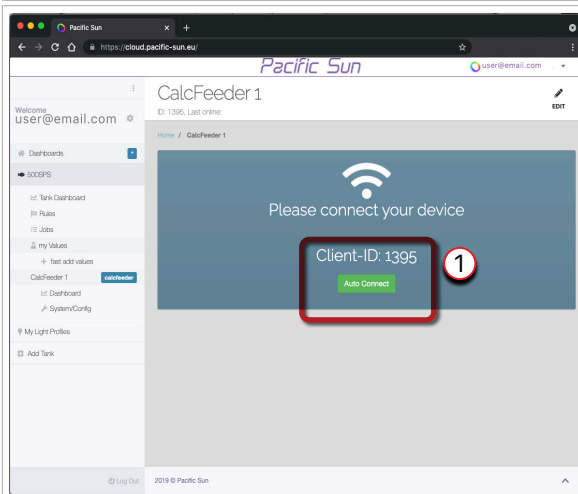
1 Click **Add Device**



6 Type In your preferred Name and select the device from the list:

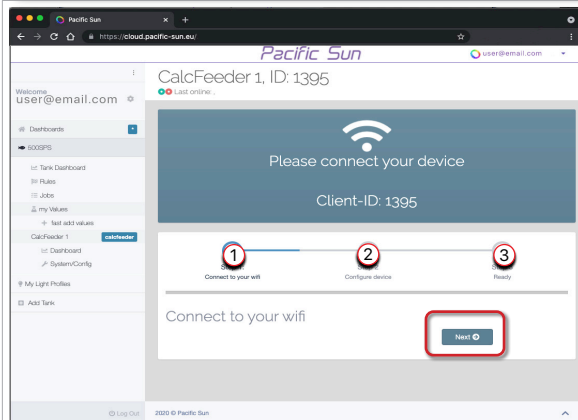
Calcfeeder PRO WiFi

1 Click **Add Device**



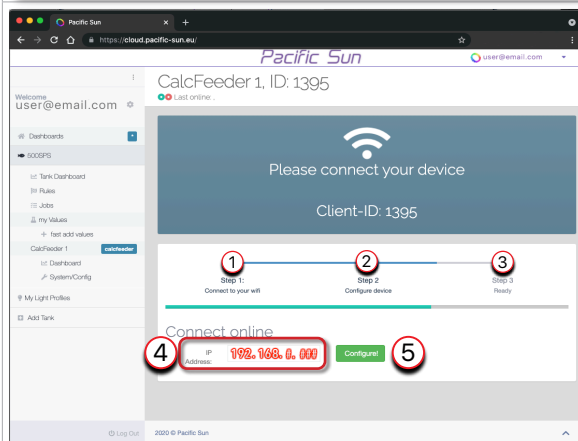
7 Under your **Client ID**:

1 Click **Auto Connect**



8 Connect Controller to **Pacific Sun Cloud**:

Step 1
Click **Next**



9 Configure device and Ready:

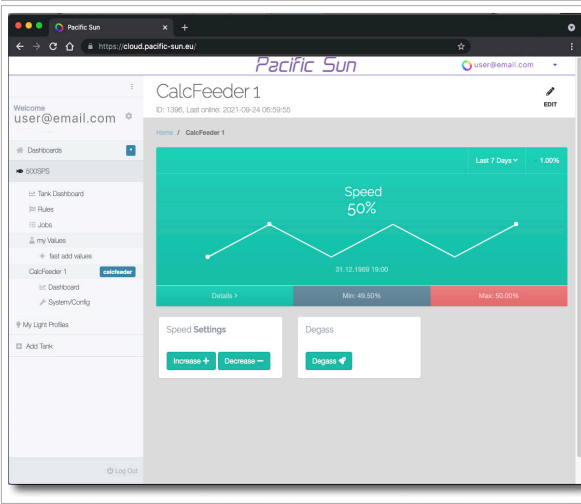
Step 2 and **3**

4 Use your **Controller** IP address

5 Click **Configure!**

Note: You can see the Controller IP address on the **LCD** screen after power OFF/ON in a similar format:

192.168.###.###



10 The **Controller** added to the PS Cloud, ready for the configuration process and operation.

11.3. Linking CalcFeeder Controller Pro with Kore 7th kHLab

Pacific Sun Cloud is giving all users the opportunity to add all WiFi PS Cloud-ready devices, configure them and link them to enable additional functionality and more automatic control to the aquarium. You can link CalcFeeder Controller Pro to Kore 7th kHLab and have Kore 7th control and adjust CalcFeeder effluent automatically based on the measured Alkalinity levels. To link CalcFeeder Controller Pro with Kore 7th kHLab follow the steps.

1 After adding CalcFeeder to the PS Cloud under

Kore7

go to:

Linked devices

1 Click CalcFeeder icon

2 Enable:

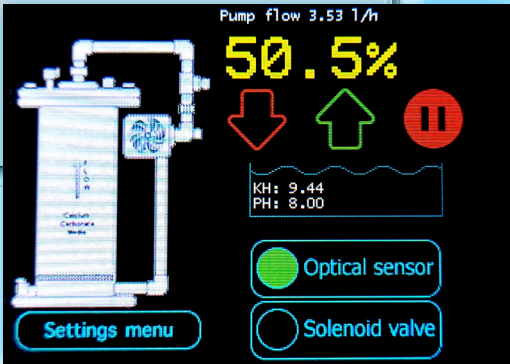
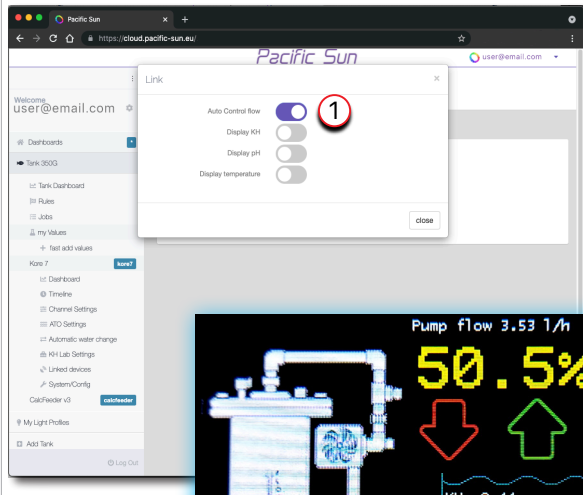
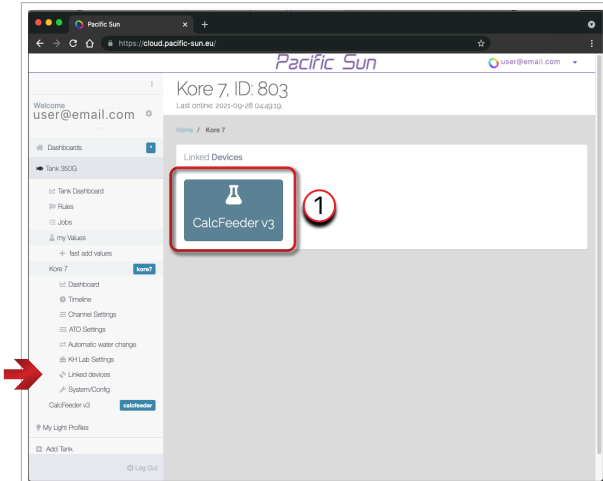
1 Auto Control flow

Optionally you can enable:

Display KH

Display pH

Display temperature



12. Calcium Reactor effluent Alkalinity (KH) test

In order to check the reactors effluent Alkalinity (KH) value, you can test it by using one of several simple KH titration test kits. The expected reactor effluent Alkalinity value range is **50-85dKH** and should be around **60dKH**. As an example, you can refer to the following procedure on how to test KH by using e.g. Salifert KH/Alkalinity titration Test Kit:

- ① Use the 5ml syringe to add **4ml** of Calcium Reactor effluent water into the test vial.
- ② Shake the KH-Ind dropping bottle a few times and add **4 drops** of the KH-Ind fluid to the test vial.
- ③ Put the plastic tip firmly on the 1ml syringe and draw into the syringe the KH reagent (ensure that the end of the plastic tip is constantly submerged in the KH reagent) until the lower end of the black part of the piston is exactly at 1.0 ml mark. There will be some air present just below the piston. This is the air which was present between the end of the plastic tip and the piston. This will not influence the test result.
- ④ **Add all the KH reagent** to the water in the test tube and swirl a few seconds after that. The water color in the test vial should not change. By adding **1ml** of the reagent to the test vial, the KH=**15.7dKH**.
- ⑤ **Add next 1ml** of the reagent to the test vial with water. The water color still shouldn't change. Now the KH=**31.4dKH**.
- ⑥ **Repeat adding 1ml** of the reagent until the water color in the test vial will change from blue/green to **orange-red** or **pink** color (whichever color is observed first).
- ⑦ Hold the syringe with the tip facing upward and read the position of the, now the upper end, of the black part of the piston. The syringe has graduations of 0.01ml. Read the KH or alkalinity value from the table.

EXAMPLE:

1ml reagent multiplied by the number of used ml:

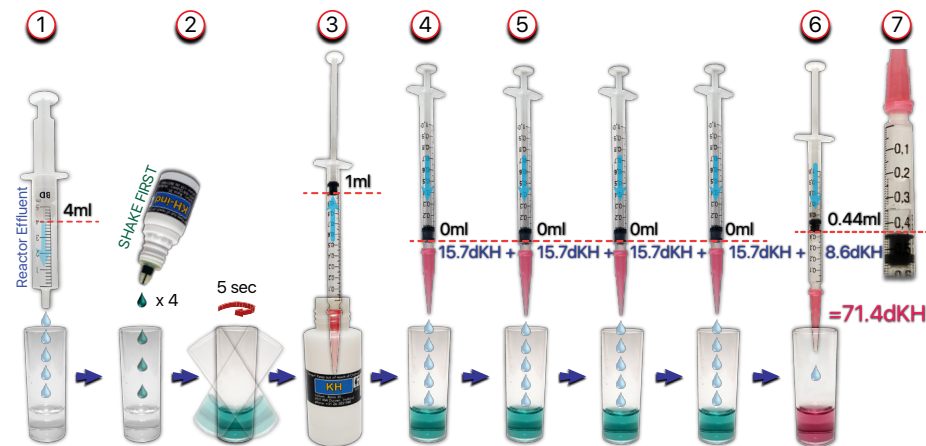
1ml x **4** = 4ml where 1ml \blacksquare **15.7dKH**

4 x **15.7dKH** = **62.8dKH**

and 0.44ml \blacksquare **8.6dKH**

Total Alkalinity (KH) value can be calculated as follow:

62.8dKH + 8.6dKH = 71.4dKH



13. Safety information

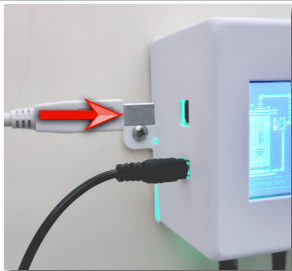
- The reactor unit should not be run **24/7 on small tanks** (due to the pH-lowering effects of a calcium reactor).
- To obtain the best results, run the unit for **8-10 hours** per day. The reactor should start to run 4 hours after the lights have turned on. This will enable the highest pH to be maintained within the aquarium.
- If the reactor is running at maximum capacity, then to reduce the likelihood of carrying over excess CO₂ into the tank, run the outlet through a further cup of reactor media to degas the water before it returns to the tank.
- Use equipment only for its intended use.
- Do **NOT** install outdoors or near sources of extreme heat. Avoid exposure to UV light.
- **Keep out of the reach of children** – special attention should be given to ensure children cannot access CO₂.
- Check the reactor every **3 months**, or at least when refilling. It is recommended to check the reactor output flow rate and pH on a weekly basis.
- Use media with a grain size of at least **8-10mm**, and preferably **12-15mm** or larger. This ensures optimum flow behavior.
- Media contains CO₂ insoluble compounds and over time these will collect as “sludge” on the bottom of the reactor and should be removed at regular cleaning intervals.
- **Regularly check the circulation pump and impeller.** To do this, drain the reactor and disconnect all cables. The pump motor can easily be removed from the impeller housing by twisting in a counterclockwise direction.

14. CalcFeeder Controller Firmware Upgrade

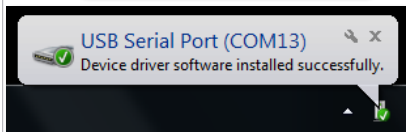


Warning!

Switching OFF the power supply during the Firmware updating process may damage your doser CPU. Uploading wrong Firmware may damage your doser and void your warranty. The damage may require returning the doser to our service department to restore it's original functionality. Use only **dedicated firmware upgrade software** available for download on www.pacific-sun.eu in the [Download](#) section.



1. Connect your computer to the device via USB port.



2. Windows Operating System should be able to discover and install the new device USB device and show the communication COM port number.

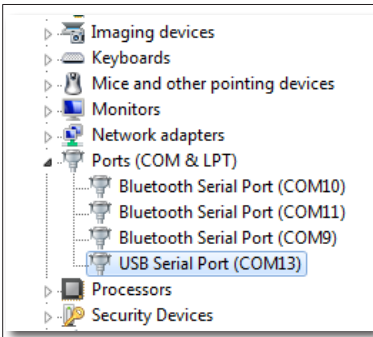
NOTE:

If for the first time, Windows will not be able to install the new device (especially under Window OS) then download from the Internet and install the USB-to-Serial Converter Drivers:

<https://www.ftdichip.com/Drivers/VCP.htm>
(CDM v2.12.28 WHQL Certified)

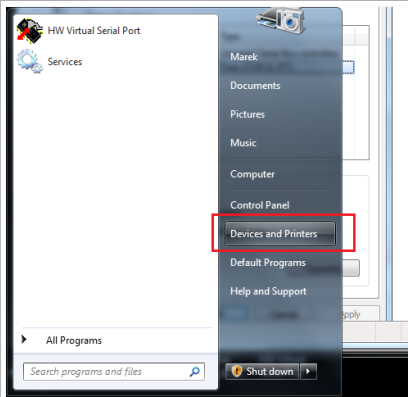
3. Windows Operating System has the two following options to verify the correct USB Serial Port COM **number**:

1. **"Device Manager"**
2. **"Devices and Printers"**

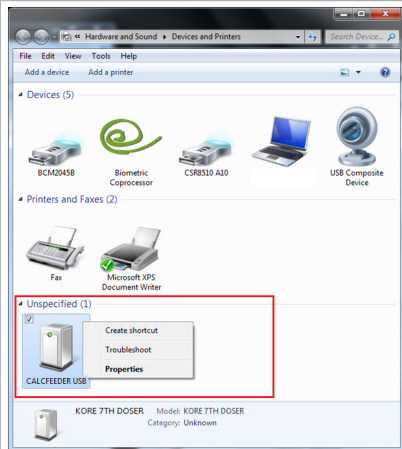


Option 1:

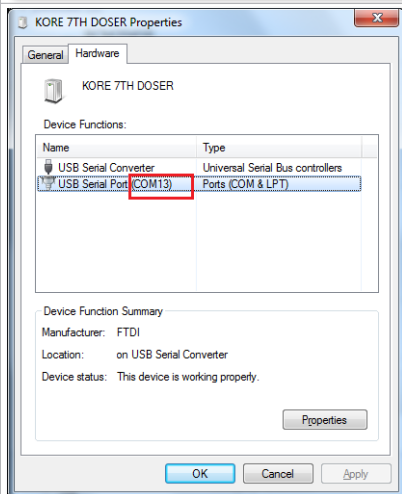
Verify the USB Serial Port COM **number** under **"Device Manager"**.



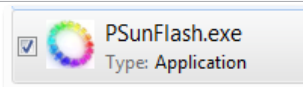
Option 2:
Verify the USB Serial Port COM **number** from "**Devices and Printers**".



4. Right Click on the device and select "**Properties**".



5. The USB Serial Port COM **number** will be visible under device Properties.

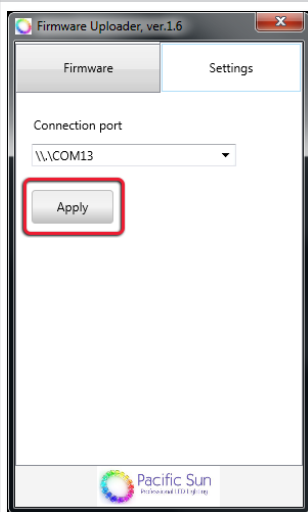


6. Download the **"Firmware Updater"** application from the Pacific Sun website:
<http://www.pacific-sun.eu/pliki/PSunFlash32.zip>

Unpack the ZIP file and run the **"Firmware Uploader"**.

Note:

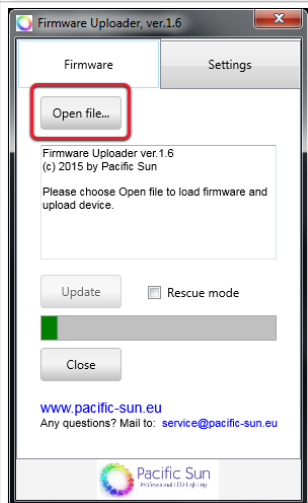
For the Mac OS version download from:
<http://www.pacific-sun.eu/pliki/PSunFlash21.app.zip>



7. In the **"Settings"** tab, choose the port COM **number** the device is installed on the computer and click **Apply**

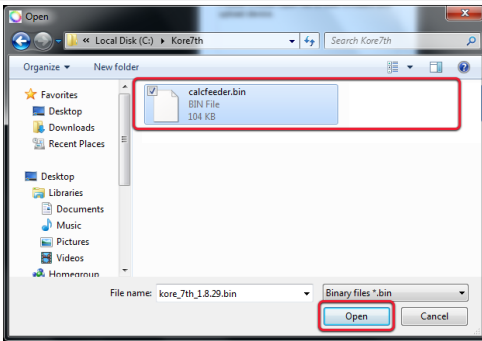
Note:

For the Mac OS version, select the device you want to update from the list.

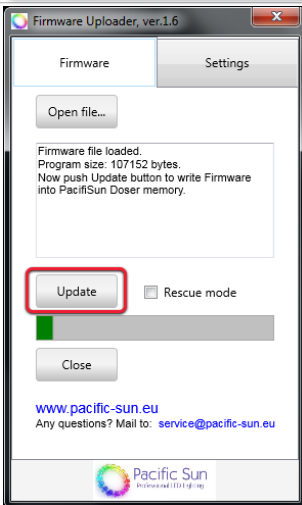


8. Go to the **"Firmware"** tab and click

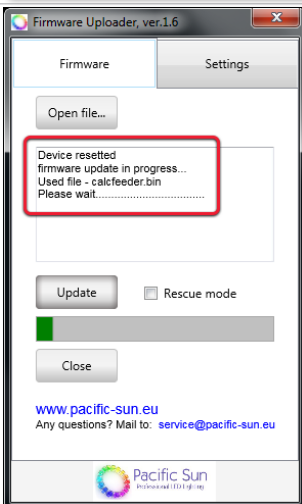
Open file...



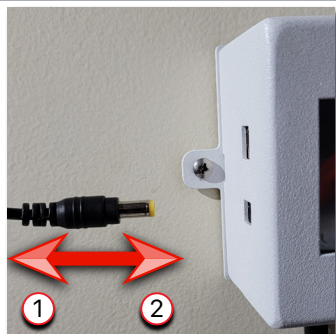
9. Select the previously downloaded Firmware file and click **Open**



10. Click **Update**

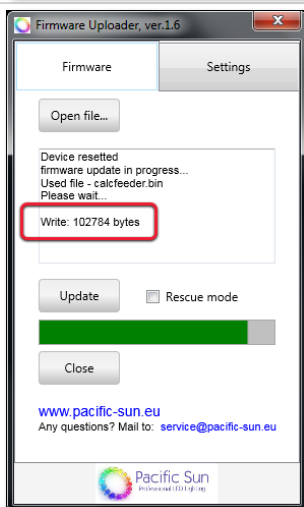


11. The Firmware upgrade will be in progress with message **"Please wait....."**

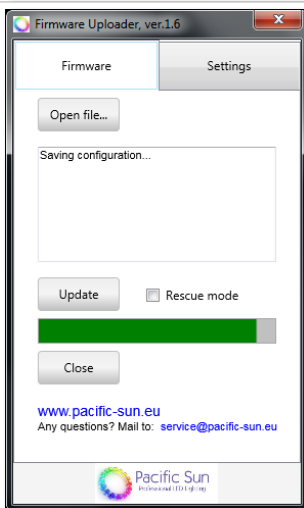


12. Now:

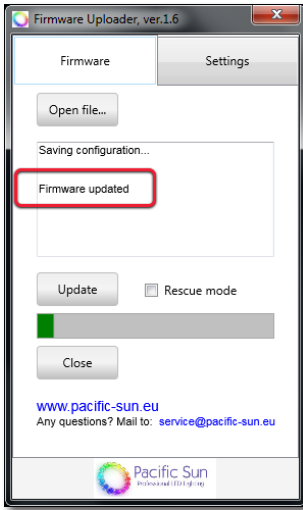
- ① disconnect power cable from the controller
- ② connect power back to the controller.



13. The Firmware writing process will start and the number in bytes will be increasing.



14. The Firmware upgrade status will be indicated with the green progress bar.



15. Final Firmware Upload steps:

1. At the end of the Firmware writing process program will show "**Firmware updated**".
2. Disconnect the USB cable from your computer and Pacific Sun device.
3. **Disconnect** device from the power source for a few seconds and **connect** the power back.
4. The Firmware upgrade process has been completed.

15. Troubleshooting

| Problems | Solutions |
|---|---|
| The reactor gets the air in and there is too much CO₂ in the system | <p>Make sure the pressure in the CO₂ cylinder is correct and the gas metering is not faster than 10 bubbles per second. If your pressure gauge does not allow a precise adjustment, we suggest that you buy a sufficiently accurate valve, as the reliable and correct operation of the whole system largely depends on this component.</p> <p>Make sure the optical sensor is correctly plugged into the controller.</p> |
| The optical sensor does not indicate a correct CO₂ level – an error message appears on the controller display | <p>Make sure the pressure in the CO₂ cylinder is correct and the valve on the cylinder is not closed. Recheck the gas flow between the cylinder and the solenoid valve. Make sure the solenoid valve is plugged correctly into the controller.</p> <p>Set the water flow at the pump according to the requirements of your aquarium. We suggest that you start a minimum first 24h from 100-200ml/h and increase slowly according to your specific needs.</p> <p>Remember that before starting the reactor, the water parameters such as Ca and KH should be adequately proportional relative to each other. The reactor is not designed for balancing the parameters, but rather for supplementing them in proportional amounts.</p> |
| Circulation pump not running (no water circulation in the reactor) | <p>Airlock in the reactor – turn off circulation pump then release gas build-up by loosening gas collection trap screw. Before turning the pump on, completely refill the reactor with water.</p> <p>Check the CO₂ supply rate.</p> <p>Verify that the impeller is not jammed with media/sludge.</p> |
| Circulation pump is too hot during operation | See above. |
| Circulation pump rattles | Remove the circulation pump motor. Clean out any granular particles or debris. |
| Discharge from the reactor is too low | Check flow in and flow out for blockages - replace the hoses if necessary. Check dosing pump tubing for any potential damage. |
| No bubbles in the bubble counter | Verify that the CO ₂ bottle is not empty. Check supply hoses for leaks |



If you need technical support - please contact with service@pacific-sun.eu

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